



Education for Members and Cities

Presented by

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Member Education Center Representatives



Marin Cassella



Ida Gomez



Lorraine Moreno



Shannon Lucero

Educating Your City Employees About TMRS

- New Member “Welcome to TMRS” overviews
- Pre-retirement sessions
- Benefit Fairs
- So far in 2022, Education Representatives have counseled almost 5,000 Members at more than 100 events

Individual Employee Retirement Counseling

- Virtual, phone or in-person
- Family members are welcome

TMRS Training For Your City's Staff


Plan Administration

- Enrolling New Employees
- Using the City Portal
- Reporting Contributions

Member Benefits

- Service Credits
- Vesting
- Retirement
- Beneficiaries

TMRS Resources for Your Employees



How to Use MyTMRS

FOR MEMBERS AND RETIREES

MyTMRS is an online portal on tmrs.com where you can access your TMRS account 24/7.

How to Register for MyTMRS

- Go to tmrs.com and click the red MyTMRS button in the upper right corner
- At the Log In screen (upper right), click on the "Create an Account" link
- Fill in the required information on the Registration screen (bottom right), and follow the directions
- Use a personal email address

What You Can Do on MyTMRS

- Update your contact information
- View and update your beneficiary designation
- Choose your preferences for electronic or mail delivery of TMRS newsletters and annual statements
- View, download and print your Member Account Statement or Retirement Benefit statement


What Active Members Can Do

- Review your account balance and service credits
- Print an Account Balance letter to document your account
- View your City's Plan
- Run personal retirement estimates


What Retirees Can Do

- View your benefit payment summary and tax withholding details
- Change your IRS withholding instructions
- Download tax documents (Form 1099-R)
- Print Benefit Confirmation letters to document your benefit payments
- Update your direct deposit information
- Update your HELPS insurance premium deduction

Log In Screen



Registration Screen



Member Service Center

800-924-8677
8 a.m. to 5 p.m., Monday – Thursday
9 a.m. to 5 p.m., Friday
Fax - 512-476-5576
help@tmrs.com

Website

tmrs.com

Mailing Address

P.O. Box 149153
Austin, TX 78714-9153

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Texas Municipal Retirement System © 2021

- Fact Sheets
- MyTMRS
- tmrs.com
- Member Service Center

TMRS Resources for Your Employees

The screenshot displays the TMRS website interface. At the top left is the TMRS logo. To the right is a search bar labeled "Search TMRS" with a microphone icon. Below the search bar are two red buttons: "MyTMRS Go" and "City Portal Go". A dark blue navigation bar contains the following links: "Home", "For Members", "For Retirees", "For Cities", "Investments", "About", and "Contact TMRS". The "For Cities" link is circled in red, with a red arrow pointing to it from above. Below the navigation bar, the page is organized into three columns. The first column is titled "Resources" and lists: "City Payroll Training", "City Portal Information", "Contributions Reference Guide", "Forms for City Correspondents", "How Do I?", and "Plan Design". The second column is titled "Actuarial & Accounting" and lists: "Actuarial Reports", "ACFR", "City Data Dashboard", "GASB Compliance", and "Rate Letters". The third column is titled "Information" and lists: "Annual City Training Conference", "City Services Contacts", "E-Newsletters", "Fact Sheets", "Return to work", "Transparency Stars Program", and "Videos". The "Fact Sheets" link in the "Information" column is circled in red, with a red arrow pointing to it from the right.

TMRS

Search TMRS

MyTMRS Go City Portal Go

Home For Members For Retirees **For Cities** Investments About Contact TMRS

Resources

- City Payroll Training
- City Portal Information
- Contributions Reference Guide
- Forms for City Correspondents
- How Do I?
- Plan Design

Actuarial & Accounting

- Actuarial Reports
- ACFR
- City Data Dashboard
- GASB Compliance
- Rate Letters

Information

- Annual City Training Conference
- City Services Contacts
- E-Newsletters
- Fact Sheets**
- Return to work
- Transparency Stars Program
- Videos



Have questions? Please contact:

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