

Texas Municipal Retirement System



Vendor Questions for Request for Information and Quote

Cloud-based Unified Communications and Contact Center Software and Services

August 23, 2019

The Texas Municipal Retirement System (TMRS) is providing an answer to the only vendor question received in regard to the Cloud-based Unified Communications and Contact Center Software and Services Request for Information and Quote (RFIQ).

Vendor Question:

We're also going to need more info on the integration with the NextGen MBS application. The RFI says more detail is in section 2.2, but I'm not seeing anything.

TMRS Response:

The section reference to 2.2 in the RFIQ was incorrect. The correct reference is Section 1.2. This was also corrected in "Amendment 1 to Cloud-based Unified Communications and Contact Center Software and Services" posted to the TMRS website earlier today and also emailed to all vendors and posted on https://www.tmr.com/RFI_RFP.php.