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Director of Information Resources

Information Resources Update

September 22, 2017



Agenda

- Department Structure
- Software Development Projects
- Organizational Projects
- Infrastructure Projects
- Questions

Department Structure



Software Development

- NextGen MBS Pension Admin. System
- TMRSDirect
 - MyTMRS Member Portal
 - TMRS City Portal
- Employer Payroll Reporting (TMRSPRO)

NextGen MBS

<i>Date</i>	<i>Version</i>	<i>Description</i>	<i>** Feature Release</i>
5/30/2017	3.2.0**	Beneficiary Enhancements to support MyTMRS feature	
1/20/2017	3.1.3.1	Advanced Search Enhancements for Pre-97 memberships and beneficiaries	
11/28/2016	3.1.3	Maintenance/Perceptive Integration/Buyback Enhancements	
4/8/2016	3.1.2	Returned Address (Barcode Scanning) Enhancement for Annual Statements	
11/19/2015	3.1.1	Perceptive Integration: Auto-Searches of Content, Auto-Indexing of Content, Security Audit remediation	
8/20/2015	3.1.0**	Address Management Enhancements to support MyTMRS feature, address and phone history, capturing source of update request	
6/5/2015	3.0.4	Maintenance Release/QDRO Estimate enhancements, Payroll and Miscellaneous Cash Receipts, etc.	
4/2/2015	3.0.3	MyTMRS Call Center Integration/Maintenance Release	
3/25/2015	3.0.2.1	Maintenance Release, USC Buyback Fix	

MyTMRS

<i>Date</i>	<i>Version</i>	<i>Description</i>	<i>** Feature Release</i>
8/31/2017	4.6.1	Beneficiary Maintenance release	
7/20/2017	4.6.0**	Beneficiary Update feature release	
5/10/2017	4.5.1	Multi-Session Management/Security enhancement release	
4/4/2017	4.5.0**	Multi-factor Authentication feature release	
12/20/2016	4.4.1	Maintenance/Security/Device compatibility	
8/23/2016	4.4.0.1	Contact Validation Bug Fix for Firefox browser	
8/22/2016	4.4.0**	Contact Validation feature release	
7/25/2016	4.3.1	Perceptive Integration for Annual Statement and 1099R access	
5/23/2016	4.3.0**	Communication Preferences feature release	

MyTMRS (Cont.)

<i>Date</i>	<i>Version</i>	<i>Description</i>	<i>** Feature Release</i>
4/13/2016	4.2.1	Tax Withholding Bug Fixes, Account Lockout on deceased members/payees	
4/7/2016	4.2.0**	Tax Withholding feature release	
12/8/2015	4.1.1.1	Smarty Streets API Modifications	
10/13/2015	4.1.1	Maintenance Release (Address and Phone Update bug fixes)	
9/17/2015	4.1.0**	Address Update feature release/Account Balance Letters & Annuity Verification Letters feature release	
3/6/2015	4.0.3	Maintenance Release (security enhancements, bug fixes)	
10/11/2014	4.0.2	Maintenance release (device compatibility)	
10/3/2014	4.0.1	Maintenance release (bug fixes)	
9/15/2014	4.0.0**	The *New* MyTMRS (UI Redesign)	

TMRS City Portal

<i>Date</i>	<i>Version</i>	<i>Description</i>	<i>** Feature Release</i>
5/30/2017	2.0.3	Beneficiary Changes to support MyTMRS feature	
5/18/2016	2.0.2	Maintenance Release (security audit remediation)	
12/8/2015	2.0.1.1	Smarty Streets API Modifications	
5/5/2015	2.0.1	Enrollment Maintenance release (bug fixes)	
4/6/2015	2.0.0**	New Member Enrollment feature release	
9/5/2017	2.1.0**	File Upload feature release	

TMRS Payroll Reporting Online (TMRSPRO)

- Build vs. Buy Analysis
- RFI / RFP (LRWL)
- Decision by 12/31/17
- Implementation 2018

Organizational Projects

- Electronic Records Management Program
- Audits
- Business Continuity / Disaster Recovery
- Employee Training

e-Records Program

- Comprehensive, Sustainable Electronic Records Program
 - Policies, Procedures, Governance
 - Technology (software, hardware)
- Gap Analysis Complete
- Follow-on Projects for Implementation

Audits

- SOC-1 Audit
- Financial Systems Audit
- Annual Security Audit (New Auditor Selection)
- Quarterly External Penetration Testing
- Internal Audit Support

Business Continuity/Disaster Recovery

- Sustainable, Repeatable Program
- Business Continuity Workshop 09/15/17
- Disaster Recovery Plan Updates
- xMatters Emergency Mass Notification Service

Employee Training

- SANS Securing the Human
- Records Management
- Windows 10
- Office 2016

Infrastructure Projects

- Virtual Server & Storage Replacement
- Virtual Desktop Replacement
- Laptop Replacement (09/2017)
- iPad & iPhone Replacements
- Firewall Replacement
- Oracle Upgrade (NextGen, MyTMRS, CityPortal)
- WebSphere App. Server Upgrade (NextGen, MyTMRS, CityPortal)

Infrastructure Projects

- Office 365 email Migration
- Workgroup Printer Replacement (4th Qtr.)
- Phone System Security Update
- DRaaS (Disaster Recovery as a Service)
Replacement – Backups + Replication
- Anti-malware Deployment
- VMware NSX Security Enhancements

Additional Projects

- Microfiche Scanning (Annual Statements)
- Accounts Payable Workflow
- Record Retention Schedule Update (TSLAC)

Annual & Ongoing Tasks

- Actuarial Valuation
- Budget Planning & Management
- Payment Processing (Refunds, Annuity, PLSD, & Supp. Death Payments)

Questions?

- Thank You!