

PROJECT MANAGEMENT

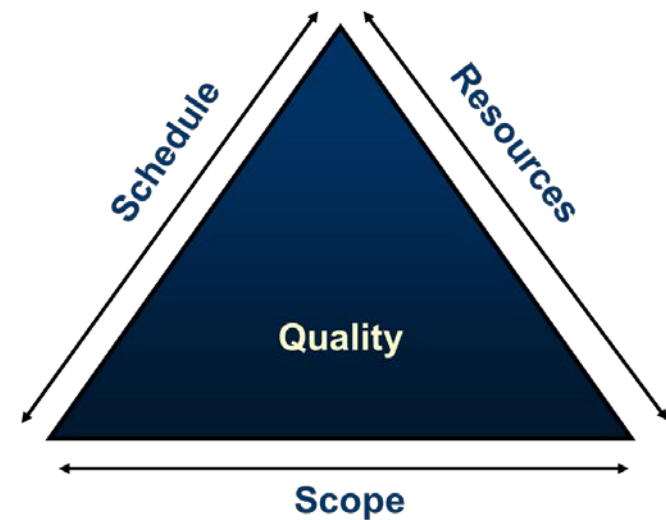
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DEPARTMENT UPDATE

GOAL

- **“We don’t make the product we make it better”**
 - Primary Responsibilities
 - Process Institutionalization
 - Accountability
 - Visibility



VISIBILITY

- **2017-18 Accomplishments**
 - TMRSDirect Program - Phase II
 - Online Beneficiary Updates
 - Online Form Upload
 - MyCity Plan Link
 - Online Security Enhancements Phase I
 - Member Contact Information Verification
 - Multi-factor Authentication
 - 457 Plan Provider RFP and Selection
 - 2017-18 SOC I
 - Business Continuity Assessment – Phase I
 - Data Privacy and Security Assessment – Phase I

VISIBILITY CONT.

- **Current**
 - Online Security Enhancements (MyTMRS) Phase II
 - TMRS*Direct* Program – Phase III
 - Direct Deposit
 - Strategic Plan Facilitation
 - Internal Quarterly Objective Owner Updates
 - Board Reporting Tool
 - Operational Governance
 - Project Identification + Prioritization

FUTURE

- **Continue Project Management Institutionalization**
 - Operational Governance
- **Projects**
 - Pension Administration System Assessment (Pending)
 - TMRSDirect Program
 - Refunds – Phase IV
 - Retirement – Phase V
 - eRecords Program – Phase II
 - Privacy & Security Program – Phase II
 - Strategic Plan Facilitation

Thank you
Questions?