

TMRSDirect

News for Cities | November 9, 2020

Retirees Can Now Update Their HELPS Payments Online

TMRS has a new online feature in MyTMRS®. Retired public safety officers who participate in HELPS can now change or cancel their insurance premium deduction using MyTMRS. While updates to any other HELPS details (insurance carrier name, payment address or policy number) still require a paper application, the city does not need to recertify these updates. New enrollment applications for HELPS will continue to require city certification.

As always our Member Service Center is available to answer any questions at 800-924-8677, Monday through Friday 8 a.m. to 5 p.m.