

TMRS Direct

News for Members | March 2020

NOTE - Due to the coronavirus emergency, the TMRS building is closed and events with cities have been cancelled. We do not expect delays in processing refunds or retirements, issuing benefit payments, or enrolling new members. Call TMRS if you have questions (see details in story below).

Read the Latest Issue of INSIGHT



The Winter/Spring 2020 issue of INSIGHT, the TMRS newsletter for members, is available on the website.

Read it here. This issue includes columns targeted to different segments of employees: New Members, Mid-Career Members, and Later Career Members. Stories include:

- Changes in TMRS Bill affecting members
- Understanding your retirement - training options
- Board activities and new Trustees
- New Members - TMRS overview

- Mid-Career Members - retirement savings options
- Later Career Members - factoring Social Security into your retirement planning
- Annual Statements will be available online (members may "opt out" of print)
- Investment Update

Emergency Communications to Members

Earlier in March, we began sending emails to advise you of actions TMRS is taking in response to the coronavirus emergency. The first **COVID-19 Special Communication** is posted online, and others will be sent as needed and as questions arise. These targeted emails are sent to the email address you have listed in MyTMRS.

We Are Available to Answer Your Questions

To keep our members safe, our office is closed to visitors except for deliveries and we have suspended business travel. We are still available by phone and email if you need assistance. Our staff is available to discuss your upcoming retirement or your TMRS account.

Please call the Phone Center at 800-924-8677 to set up a telephone session with a Retirement Analyst between 8-5, Monday-Friday. Or, if you have a general question, our Phone Center staff can provide answers on the spot. You may also send inquiries using our [web form](#) and a TMRS staff member will respond within 24 hours.