Browser Support & Web Development Policies

TMRS is committed to making our website secure, easily accessible, and consistent across supported browsers and platforms. Because it is not always possible or practical for us to fully test and validate our website using every available operating system and browser combination, we have implemented these policies to ensure support for the majority of our users.

Supported Browsers

To maximize our ability to successfully support our customers' needs, and to enable our software development teams to make use of new capabilities available in modern, up-to-date browsers, we made the decision to support only modern browsers, which also provide improved security and performance.

TMRS also uses statistical data from web visitors and registered users, rather than generic industry data, to identify the browsers used by our customers. We regularly review this data to determine which browsers to support.

We support the latest version of Google Chrome (which automatically updates whenever it detects that a new version of the browser is available). We support the current and previous releases of Firefox, Internet Explorer, and Safari on a rolling basis. Each time a new version is released, we begin supporting that version and stop supporting the third most recent version or later.

You can download any of the supported browsers for free:

Google Chrome
Internet Explorer
Mozilla FireFox
Safari
Edge

General Browser Requirements

To successfully interact with our website and services, your browser must meet the following requirements:

The browser must be configured to accept cookies
The browser must be configured to execute JavaScript
The browser must be capable of 128-bit SSL encryption

Even if you are using a supported browser, you might not be able to use our online services if you have disabled cookies or JavaScript.

We invest time and resources to ensure that our websites and applications are consistent across each supported browser/platform combination. Minor differences in appearance such as differences in font anti-aliasing (or lack thereof) and coloring (e.g., 24-bit versus 32-bit color, different gamma between Mac OS and Windows) might be experienced, but these differences should not impact application functionality.

Other browsers might also work, but we do not attempt to resolve problems with browser/platform combinations other than those listed above. Browsers that have been developed to comply with the W3C guidelines and specifications, including mobile browsers, should operate successfully.

Mobile, Tablet, and Desktop Devices

With the proliferation of mobile devices in recent years, we have shifted towards supporting both mobile and desktop devices. In some instances, our applications may not display properly on mobile devices (e.g. iPhone, Android). We strive to ensure our customers have a positive experience regardless of the type of device they are using.