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Information Resources

September 26-27, 2019



Agenda

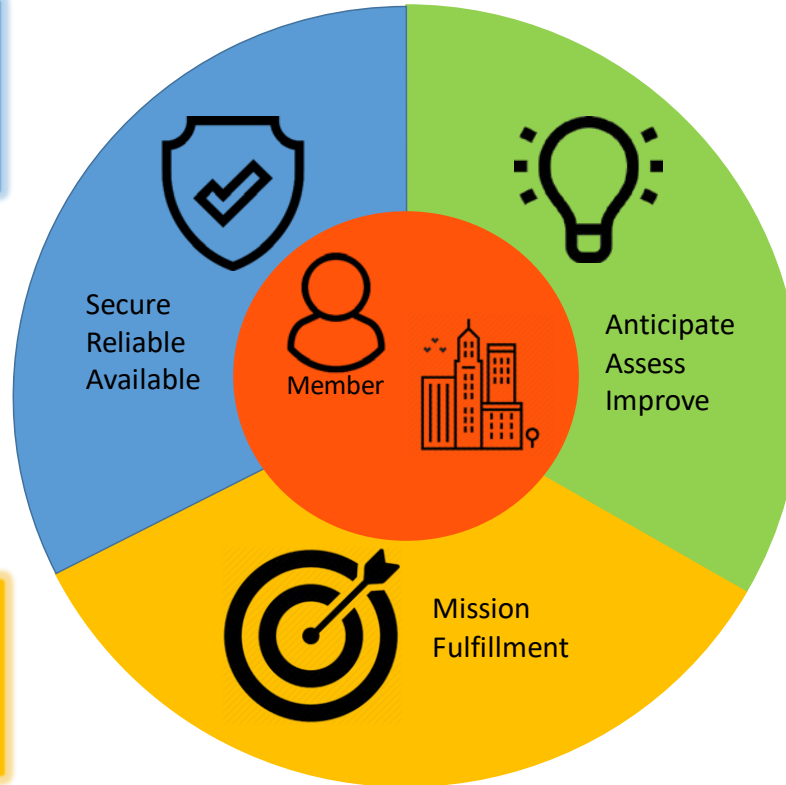
- Information Resources
 - Strategy
 - Guiding Principles
 - Current Projects
- Questions

Information Resources Strategy



Information Resources Strategy

Ensuring TMRS' confidential and sensitive data is protected from unauthorized access, accurate, and available to authorized users whenever needed.



Anticipating the needs and improving the services provided to the organization, cities, members, and retirees, while appropriately managing risk.

Providing services, software, and infrastructure to support TMRS' mission serving our Cities, Members, and Retirees.

Anticipate, Assess, Improve



- Guiding Principles
- Detailed Annual Budget
 - Planning & Preparation
 - Management
 - 5-Year Projections
- SOC-1, Financial & Security Audits
- Employee Training & Education
 - Security Awareness Training
 - Records Management Training
 - IR Department Staff Training

Mission Fulfillment



- Software Development
 - NextGen Pension Administration System
 - MyTMRS Member Portal & TMRS City Portal
- TMRS Helpdesk
- Records Management
- Operations
 - Refund, Retirement, SDB Payments
 - Reporting
 - City Contribution Payment Expansion & Support
- Communications Support
 - Electronic Communications
 - Phone System
 - Mobile Devices
 - Mailings

Secure, Reliable, Available



- Security - Defense in Depth
 - Security First Approach
 - Internal & External Security Audits
 - Management Permissions Review
 - Security Awareness Training & Testing
- Resilient Infrastructure
 - Maintain/Replace/Update
 - Redundancy
- Business Continuity & Disaster Recovery
- Backup & Replication
- Records Management – Records Retention Schedule approved by TSLAC
- Privacy Program

Guiding Principles

- Defense in Depth Security
- Cloud First
- Buy Before Build
- Agility / Speed to Delivery
- Build & Enhance Internal Capabilities
- Resilience of TMRS' Business Operations

Current Projects

- Pension Administration System Assessment
- TMRSDirect
- MyTMRS Security Enhancements
- Legislative Changes
- Business Continuity / Disaster Recovery
- E-Records Program
- Privacy Program Improvements
- Public Cloud Strategy

Questions?

- Thank You!